

# Manager's Report to Board

## February 5, 2026

### **SEWER COLLECTIONS**

The Town submitted our mandatory quarterly report for the Special Order of Consent. The report covered October, November and December 2025 and is available on our website.

The sewer collections department completed 1,734 feet of CCTV work required by our Special Order of Consent due January 31, 2026. The deadline was met.

A community informational meeting was held by Interim Town Manager Glenn Holland and Project Manager Caroline Bari with the Division of Water Infrastructure on Monday, January 12, 2026, at 10:00 A.M. and 6:30 P.M. at the board meeting room at 114 East James Street. We had a great turnout and are exploring the possibility of holding these meetings on a quarterly basis.

### **WATER DISTRIBUTION**

In the month of January there were a total of 20 water leaks. The water-main replacement on Elmore Street was delayed due to the frequent water leaks, but work began on January 29, 2026. The next water-main replacement is scheduled for Smith Chapel Road.

A fire hydrant was hit on Highway 55 West that left a large portion of the town with low water pressure for several hours. The widespread water pressure problems were due to a lack of valves to isolate lines. Town staff did their best to contact those businesses and residents that we knew would be affected when we were first notified of incident.

### **WASTE WATER TREATMENT PLANT**

As of January 27, 2026, Influent Flow average is 0.994 MGD and Effluent Flow average is 0.763 MGD. We have received 1.81 inches of rain so far this month at the WWTP. December spray DMR monthly report and NPDES EDMR monthly report were submitted and were in compliance with permit requirements. Notice of Violations with intent to fine were responded to with help of TRC engineering.

We ordered and replaced the expansion joint on Blower #3 and it was put into service, 2 other expansion joints were ordered to replace the ones on Blower #1 and #2. We are currently requesting estimates to replace the bad bearing in the electric motor in Blower # 2. The sand filter for the #4 backwash pump was replaced. We sprayed 5 days this month on the spray fields. This was a total of 2,129,804 gallons with an average of 425,961 gallons a day. Bowen Construction is on site getting site ready for the Wastewater Improvements Project to begin.

### **STREET SIGNS INSTALLED:**

Ten Stop Signs were replaced.

## **STREET REPAIRS & DITCH WORK**

Approximately thirteen potholes were repaired and filled with cold patch. Two storm drain boxes were repaired and one was replaced. Ditches were contracted out to be cut on Canal Street, East Pollock Street, Church Street, Center Street, Davis Street and Norbert Wilson Road.

## **WATER METER REPLACEMENT**

Vanguard Utilities has obtained the FCC License to program the meters and has completed this process. On Friday, January 30, 2026, one thousand three hundred meters were received. The remaining meters are scheduled to be delivered Thursday, February 5, 2026. Notification of service disruption will be posted the day before customer meters will be replaced. The contractor will start installing on Monday, February 9, 2026.

## **WASTE WATER TREATMENT PLANT PROJECT**

The contractor has set up an office and is moving in equipment at the Wastewater Treatment Plant. A meeting has been scheduled for Monday, February 9, 2026, for the purpose of removal of the water from the clarifier to be demolished.

## **SEWER COLLECTIONS REHABILITATION PROJECT**

A total of 250 ft of 8-inch sewer line and 1 manhole was replaced on McPhail Blvd. DWQ was notified that the project has been completed.

McPhail Blvd was completed to meet the SOC requirements which ended the fines for this project deadline. Crews are expected to return but the end of February 2026. They were delayed due to the winter weather and temperatures.

The town requested additional funds for the collections system project and was awarded \$1.4 million. The guidelines require the total funds to be used by the end dates of the current contract. The contractor has stated the work cannot be completed under the current contract. The town has requested the funds be transferred to the Wastewater Treatment Plant Project. The town has not received approval for the transfer of funds. DWI was contacted today for an update.

**The water department will be reinstating our disconnect policy which will take effect on the bills that are due by February 16<sup>th</sup>, 2026. All accounts with a past due balance will need to be paid in full or have an approved payment arrangement with the water department by February 27<sup>th</sup>, 2026. Failure to pay or obtain an arrangement will result in disconnection of water service. Once services have been disconnected the balance must be paid in full along with a \$100 re-connect fee.**