

Manager's Report to Board

MARCH 2, 2026

SEWER COLLECTIONS

The sewer collections department is continuously getting CCTV footage of the sewer mains and storm drains to find infiltration and breaks in the system. They have repair points, they are actively working to meet the July 31, 2026, deadline.

Lift Station # 11, located on Highway 55, had a new pump installed and now there are two new pumps at this station.

Lift Station # 15, located at Wal-Mart, had a new Intergrinex Controller installed.

WATER DISTRIBUTION

In the month of February there were a total of 37 water leaks due to old, galvanized steel pipes and the cold temperatures. This is the largest amount of water leaks we have ever had in one month's time. The water meter replacement project has begun, and new meters are being installed. This can cause water leaks due to old line connections.

For the safety of Vanguard Utilities staff and citizens, please do not enter the work area during meter installations. Please stay within twenty feet of the perimeter.

The two-inch water main replacement on Elmore that was delayed due to water leaks has now been installed. We are currently awaiting water sample results before connecting the ten effected homes to the new water main.

WASTE WATER TREATMENT PLANT

Several Notice of Violations have been issued this month due to the system not operating correctly. Some of the NOVs are due to illegal discharges to the sewer collection system. The town is working with TRC Engineering and DWQ to have a program put in place to control illegal discharges to the sewer collection system. This will require 12 months of testing outlined by DWQ. Notice of Violations for not operating within the reclaim permit is due to problems with the design and installation of the system. The town is working with DWQ to determine corrective actions.

STREET SIGNS INSTALLED:

Fourteen Street Signs were installed/replaced.

STREET REPAIRS & DITCH WORK

Approximately twenty-six potholes were repaired and filled with cold patch material.

The ditch on Nellie Street was cut on each side. We are in the process of clearing water flow restrictions concerning ditches and storm drains in all districts and are currently working on County Road and Franklin Street.

The Christmas lights and banners were removed and the one-hundred-year banners for Southern Bank are now up. Due to the centennial celebration, NC Pickle Festival banners will not be displayed this year.

SEWER COLLECTIONS PROJECT

The sewer cleaning and lining group were scheduled to be back in Mount Olive today. The construction crews plan to video on Pollock Street (between Breazeale and Chestnut) and Cobb Street and Oliver Street (near Franklin Street). They will also be starting the sewer line cured in place pipe (CIPP) installation.

IMPORTANT NOTICE OF DISCONNECT FEES FOR NON-PAYMENT OF WATER BILLS

Disconnect Fees for non-payment are back in effect as of the February 2026, water billing. All past due accounts will be disconnected for non-payment on **Wednesday, March 4, 2026**. To avoid disruption of services the balance must be **PAID IN FULL** or have a current payment arrangement in place with the Town of Mount Olive Water Department before February 27, 2026, at 12:00 P.M. Failure to do either one of these options will result in disconnection.

Office Hours

Monday – Thursday 8:30am – 5:30pm

Friday – 8:30am to 12:00pm