

# ***“2020” Annual Drinking Water Quality Report***

## ***Town of Mount Olive***

Water System Number: NC 04-96-015

We are pleased to present to you this year's Annual Drinking Water Quality Report. This report is a snapshot of last year's water quality. Included are details about your source(s) of water, what it contains, and how it compares to standards set by regulatory agencies. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water and to providing you with this information because informed customers are our best allies. **If you have any questions about this report or concerning your water, please contact Deems Blanton at (919) 658-6213. We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled meetings. They are held at Mount Olive Town Hall on the first Monday of each month at 7:00 pm.**

### **What EPA Wants You to Know**

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. **Mount Olive** is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; and radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

## When You Turn on Your Tap, Consider the Source

The water that is used by this system consist of (4) groundwater wells and is located in the town.

### Source Water Assessment Program (SWAP) Results

The North Carolina Department of Environmental Quality (DEQ), Public Water Supply (PWS) Section, Source Water Assessment Program (SWAP) conducted assessments for all drinking water sources across North Carolina. The purpose of the assessments was to determine the susceptibility of each drinking water source (well or surface water intake) to Potential Contaminant Sources (PCSs). The results of the assessment are available in SWAP Assessment Reports that include maps, background information and a relative susceptibility rating of Higher, Moderate or Lower.

The relative susceptibility rating of each source for **Mount Olive** was determined by combining the contaminant rating (number and location of PCSs within the assessment area) and the inherent vulnerability rating (i.e., characteristics or existing conditions of the well or watershed and its delineated assessment area). The assessment findings are summarized in the table below:

### Susceptibility of Sources to Potential Contaminant Sources (PCSs)

Source Name	Susceptibility Rating	SWAP Report Date
Well # 1	Moderate	Sept. 10 <sup>th</sup> 2020
Well # 3	Lower	Sept. 10 <sup>th</sup> 2020
Well # 4	Lower	Sept. 10 <sup>th</sup> , 2020
Well # 5	Lower	Sept. 10 <sup>th</sup> , 2020

The complete SWAP Assessment report for **Mount Olive** may be viewed on the Web at:

<https://www.ncwater.org/?page=600> Note that because SWAP results and reports are periodically updated by the PWS Section, the results available on this web site may differ from the results that were available at the time this CCR was prepared. If you are unable to access your SWAP report on the web, you may mail a written request for a printed copy to: Source Water Assessment Program – Report Request, 1634 Mail Service Center, Raleigh, NC 27699-1634, or email requests to [swap@ncdenr.gov](mailto:swap@ncdenr.gov). Please indicate your system name, number, and provide your name, mailing address and phone number. If you have any questions about the SWAP report please contact the Source Water Assessment staff by phone at 919-707-9098.

It is important to understand that a susceptibility rating of “higher” does not imply poor water quality, only the system’s potential to become contaminated by PCSs in the assessment area.

## Help Protect Your Source Water

Protection of drinking water is everyone’s responsibility. We have implemented the following source water protection actions: You can help protect your community’s drinking water source(s) in several ways: (examples: dispose of chemicals properly; take used motor oil to a recycling center, volunteer in your community to participate in group efforts to protect your source, etc.).

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## Water Quality Data Tables of Detected Contaminants

We routinely monitor for over 150 contaminants in your drinking water according to Federal and State laws. The tables below list all the drinking water contaminants that we detected in the last round of sampling for each particular contaminant group. The presence of contaminants does not necessarily indicate that water poses a health risk. **Unless otherwise noted, the data presented in this table is from testing done January 1 through December 31, (2020).** The EPA and the State allow us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data, though representative of the water quality, is more than one year old.

**Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulations are warranted.**

### **Important Drinking Water Definitions:**

**Action Level (AL)** - The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

**Treatment Technique (TT)** - A required process intended to reduce the level of a contaminant in drinking water.

**Maximum Residual Disinfection Level (MRDL)** – The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

**Maximum Residual Disinfection Level Goal (MRDLG)** – The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

**Locational Running Annual Average (LRAA)** – The average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters under the Stage 2 Disinfectants and Disinfection Byproducts Rule.

**Level 1 Assessment** - *A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.*

**Level 2 Assessment** - *A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.*

**Maximum Contaminant Level (MCL)** - The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

**Maximum Contaminant Level Goal (MCLG)** - The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

## Tables of Detected Contaminants

### Inorganic Contaminants

Contaminant (units)	Sample Date	MCL Violation Y/N	Your Water	Range		MCLG	MCL	Likely Source of Contamination
				Low	High			
Fluoride (ppm)	4/10/19	N	0.215	0.17	0.26	4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories

### Lead and Copper Contaminants

Contaminant (units)	Sample Date	Your Water	Number of sites found above the AL	MCLG	AL	Likely Source of Contamination
Copper (ppm) (90 <sup>th</sup> percentile)	8/27/18	0.229	0	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits
Lead (ppb) (90 <sup>th</sup> percentile)	8/27/18	0.000	0	0	AL=15	Corrosion of household plumbing systems; erosion of natural deposits

### Disinfectant Residuals Summary

	Year Sampled	MRDL Violation Y/N	Your Water (highest RAA)	Range		MRDLG	MRDL	Likely Source of Contamination
				Low	High			
Chlorine (ppm)	2020	N	0.98	0.65	1.13	4	4.0	Water additive used to control microbes

### Stage 2 Disinfection Byproduct Compliance - Based upon Locational Running Annual Average (LRAA)

Disinfection Byproduct	Year Sampled	MCL Violation Y/N	Your Water (highest LRAA)	Range		MCLG	MCL	Likely Source of Contamination
				Low	High			
TTHM (ppb)						N/A	80	Byproduct of drinking water disinfection
Location B01	2020	N	15.0		N/A			
HAA5 (ppb)						N/A	60	Byproduct of drinking water disinfection
Location B02	2020	N	33.0		N/A			

**For TTHM:** *Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous systems, and may have an increased risk of getting cancer.*

**For HAA5:** *Some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer.*

### Other Disinfection Byproducts Contaminants

The PWS Section requires monitoring for other misc. contaminants, some for which the EPA has set national secondary drinking water standards (SMCLs) because they may cause cosmetic effects or aesthetic effects (such as taste, odor, and/or color) in drinking water. The contaminants with SMCLs normally do not have any health effects and normally do not affect the safety of your water.

### Other Miscellaneous Water Characteristics Contaminants

Contaminant (units)	Sample Date	Your Water	Range		SMCL
			Low	High	
Iron (ppm)	4/10/19	0.038	0.0	0.076	0.3 mg/L
Sodium (ppm)	4/10/19	25.565	23.67	29.46	N/A
pH	4/10/19	7.35	6.8	7.9	6.5 to 8.5



TOWN OF MOUNT OLIVE  
 PO BOX 939  
 MOUNT OLIVE NC 28365-0939  
 919-858-9536 (Ext. 114 or 115)

## UTILITIES STATEMENT

ACCOUNT NUMBER	10966.00.82		
SERVICE ADDRESS	903 SE CENTER ST		
BILLING DATE	01/31/2021	DAYS	35
DATE FROM	12/16/2020	DATE TO	01/20/2021

1 1 AB 0.425 P:1 / T:1 / S:



JERRY CLEMONT ARMSTRONG  
 1480 STEVE ST  
 KERNERSVILLE NC 27284-2178

When fats, oils and grease are washed down your sink, they stick to the insides of sewer pipes and cause messy backups in your home. What you can do to help:

1. **NEVER** pour grease down sink drains or toilets.
2. Scrape grease and food scraps into a can.
3. Freeze it.
4. Toss the can into the trash.

METER NUMBER	PREVIOUS READING	CURRENT READING	USAGE	DESCRIPTION	AMOUNT
				PREVIOUS BALANCE	55.97
				PAYMENT RECEIVED	55.97
				ADJUSTMENTS	.00
16249020	6390	6426	36	WATER W01 16249020	10.09
			36	SEWER S01	27.01
				GARBAGE	18.00
				SURCHARGE	3.00
				CURRENT BILL	58.10
<b>TOTAL AMOUNT DUE</b>					<b>58.10</b>

Office hours are Monday - Friday 8:00 AM thru 5:00 PM. THE WATER DEPARTMENT CCR REPORT FOR 2020 MAY BE REVIEWED AT: <http://townofmountolive.org/ccr1>. ONLINE BILL PAY - [www.townofmountolive.com](http://www.townofmountolive.com). The first five digits of the account number on your bill is your customer number. The last two numbers of the account number on your bill is your tenant number.

### PAST DUE BALANCE

Past Due Balances need to be paid immediately to avoid any interruption of your service. Any balances in arrears fifteen (15) days after the due date will be determined delinquent and water will be turned off. A disconnect fee of \$100.00 will be added to your account. This applies to each time the water is turned off for non-payment of your account. In order to reestablish your services, ALL FEES must be paid in full. This includes the past due bill, current bill and any late/disconnect fees. TURNING THE WATER ON YOURSELF IS CONSIDERED METER TAMPERING AND COULD CARRY A FINE OF UP TO \$500.00.

PLEASE RETURN THIS PORTION WITH PAYMENT



TOWN OF MOUNT OLIVE  
 UTILITIES STATEMENT  
 114 E. JAMES STREET  
 MOUNT OLIVE, NC 28365  
 919-858-9536 (Ext. 114 or 115)

**NO SECOND NOTICES**



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ACCOUNT NUMBER	10966.00.82		
SERVICE ADDRESS	903 SE CENTER ST		
BILLING DATE	01/31/2021	DAYS	35
DATE FROM	12/16/2020	DATE TO	01/20/2021

CURRENT CHARGES DUE DATE	02/15/2021	AMOUNT PAID
CURRENT CHARGES CUTOFF DATE	03/04/2021	

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 1480 STEVE ST  
 KERNERSVILLE NC 27284

REMIT TO:

TOWN OF MOUNT OLIVE  
 PO BOX 939  
 MOUNT OLIVE NC 28365-0939